

TELFORD & WREKIN COUNCIL

HEALTH & WELLBEING BOARD – 25th March 2021

REVIEW OF TELFORD & WREKIN COUNCIL'S HOUSING ALLOCATION POLICY

REPORT OF THE SERVICE DELIVERY MANAGER HOUSING SOLUTIONS

PART A) – SUMMARY REPORT

1. SUMMARY OF MAIN PROPOSALS

- 1.1 A decent home is the foundation on which people build their lives and is fundamental to achieving positive health and wellbeing. Without a roof over your head, people are often prohibited from accessing wider services, employment, education and opportunities to improve their lives. This report introduces a draft version of the Council's revised Housing Allocation Policy which seeks to influence the allocation of social housing in the Borough.
- 1.2 The Policy is a legal requirement, which enables the Council to work with local housing associations (Registered Providers) and to influence how they allocate their properties in Telford & Wrekin. It also sets the context for when the Council nominates a household in need to a housing association. The Council's wider Housing Allocation Scheme also includes its Tenancy Strategy. It is important to note that while Housing Associations must 'have regard to' the Policy and Tenancy Strategy they will also have their own Allocation Policies.
- 1.3 The draft Policy supports the Council's commitment to ensure that every child, young person and adult lives well in their community and meet the objectives set out in the newly adopted Housing Strategy:
 - To create sustainable, accessible, affordable and integrated communities
 - To make the BEST use of our existing homes
 - To provide homes to support and empower our most vulnerable people
- 1.4 The Policy, in line with national guidance, gives 'reasonable preference' for social housing to specific groups of residents and the Council can add 'additional preference' groups which are detailed in the document.
- 1.5 An eight week consultation on the Allocations Policy is now underway providing an opportunity for local partners and key stakeholders to make comment.
- 1.6 While the Council does not hold a stock of social housing and does not operate a Housing Register or Waiting List, it supports local residents and households who are in housing need to find a home within the borough by:
 - Advising and signposting them to apply direct to a local housing association
 - Being nominated to a housing association property by the Council
 - Receiving advice and support from the Council's Housing Solutions Service.
 - Publishing a Housing Allocation Policy
- 1.7 Currently there are two routes to access the majority of social housing in the Borough – via Wrekin Housing Group and Homes Direct (operated by Midland Heart). The latter advertises properties for 6 of the other main housing associations with stock in the Borough including

Sanctuary, Bromford and BVT. However from 31st March 2021 Midland Heart will be ceasing their choice based lettings system Telford & Wrekin Council have been working with the 6 associations on their revised arrangements for letting properties in Telford and full information will be included on the Council's website.

2. RECOMMENDATIONS

The Health and Wellbeing Board is asked to:

- 2.1 Note the review of the Allocations Policy and the consultation period that is open for partners and stakeholders.**
- 2.2 Note the Nomination and Tenancy Strategy as described in the report**
- 2.2 Note the changes to how local residents will access social housing in the Borough from end March 2021.**

3. SUMMARY IMPACT ASSESSMENT

COMMUNITY IMPACT	Do these proposals contribute to specific Co-Operative Council priority objective(s)?	
	Yes	Every child, young person and adult lives well in their community.
	Will the proposals impact on specific groups of people?	
	Yes	All members of the community that are seeking or living in social housing.
TARGET COMPLETION/ DELIVERY DATE	Consultation Period began on the 18 th March for eight weeks. Following the analysis of consultation responses, the document will be finalised as soon as possible.	
FINANCIAL/ VALUE FOR MONEY IMPACT	Yes	<p>The revised Housing Allocation Policy and Tenancy Strategy does not place additional financial pressures on the Council. Any costs arising from the consultation process with key stakeholders and partners will be met from within current resources.</p> <p>The recommendations arising from the consultation process will be reviewed. Any financial implications arising from that process will be identified within a further report to Cabinet.</p> <p>(AEM 11/02/21)</p>
LEGAL ISSUES	Yes	<p>The Council has legal obligations under the Localism Act 2011 and the Housing Act 1996 to prepare a tenancy strategy and housing allocations policy respectively. The proposals contained in this report comply with those obligations. Legal advice can be given on any matters arising from the consultation or on the application of either the policy or strategy as required.</p> <p>(AL 11/02/2021)</p>

OTHER IMPACTS, RISKS & OPPORTUNITIES	Yes	The updated policy and related arrangements aim to enable the Council to work with housing providers to meet local housing needs and to make the best use of the borough's housing stock.
IMPACT ON SPECIFIC WARDS	No	Borough-wide impact

PART B) – ADDITIONAL INFORMATION

4. INFORMATION

4.1 The 1996 Housing Act requires all local housing authorities to:

- have a Housing Allocation Policy which sets out the priorities for the allocation of social¹ housing and states how affordable homes in their area will be let
- make all nominations by the Council in accordance with the Policy

4.2 Local housing authorities that do not own social housing stock must still have an Allocation Policy as the Council makes a housing allocation when it nominates a person to be a tenant of accommodation held by a housing association.

4.3 An Allocation Policy must give reasonable preference to applicants with certain housing needs.

4.4 Housing authorities may also give additional preference within their scheme to households who have urgent housing needs but this should reflect local circumstances.

4.5 Housing Associations must co-operate with local authorities in meeting local housing needs. This includes assisting with their homelessness duties and working with them on nominations agreements. Housing associations will have their own Allocations Policies but must 'have regard to' those of the Local Authority when making allocations.

4.6 Supported and specialist housing accommodation is subject to separate arrangements which take account an individual's care and support needs.

Tenancy Strategy

4.7 A local authority's Tenancy Strategy should recommend to housing associations;

- the type and term of tenancy they should grant and under what circumstances
- when another tenancy should be granted at the end of a fixed term tenancy
- what it expects of housing providers in relation to housing advice and assistance where the tenancy will end after the fixed term.

4.8 This should also be developed in consultation with local stakeholders and forms part of the Housing Allocation Scheme.

Local Context

4.9 Social housing, provided by local housing associations, is an essential part of Telford & Wrekin's overall housing provision. Within the borough:

¹ Social housing is provided by housing associations (or 'Registered Providers') at relatively more affordable rents and usually on a secure, long-term tenancy.

- There are around 13,700 social housing properties for rent in the borough – around 18% of all homes.
- The largest provider is The Wrekin Housing Group (WHG) with c.9,700 homes.
- Sanctuary, Bromford and BVT each have c.1,000 homes.
- Over the last five years other housing providers have started to develop in the borough including Housing Plus, whg, Connexus and Trident and there are a number of other smaller and specialist providers
- There is a continuing shortfall of more than 660 affordable homes each year in the borough. Despite the delivery of around 300 new affordable homes each year, continuing losses to the sector has meant that total provision remains largely static.
- During 2020 over 1,500 households approached the Council who were homeless or threatened with homeless within 56 days.

4.10 Aside from properties owned by WHG, the majority of social housing in the borough is currently advertised and allocated through Homes Direct. This system is operated by Midlands Heart who have decided to close the system from 31 March 2021. As a result, the main housing associations will introduce their own arrangements for advertising and allocating their homes. This will mean there will be a greater number of ways of finding a home and the journey for customers will be different.

4.11 The Council and the larger housing associations are currently working together to prepare for this change from April 2021. This includes

- Using the Council’s website to provide easy access information, advice and links to ensure the changes are understood by customers and as easy to use as possible
- Providing support and advice to local residents who are currently registered on Homes Direct
- Creating a new joint approach to nominations (see below) which aims to increase the number of nominations the Council is able to make to providers to support those in housing need
- Offering Telford Homefinder as the basis for a number of local housing associations to advertise properties which are not subject to nomination

Housing Allocation Policy

4.12 The updated draft Allocation Policy (Appendix 1) sets out

- The local context and The Council’s priorities
- Who qualifies, and who is eligible for, social housing in the borough.
- Priorities for housing associations to take account of when making allocations of social housing, in conjunction with their own respective Allocation policies
- The basis for the Council making nominations to housing associations
- The Council’s Tenancy Strategy

4.13 As required by the Housing Act (1996) the Policy gives priority to the ‘reasonable preference’ groups set out in para 4.3.

4.14 Priority is also proposed to be given to a number of ‘additional preference’ groups (see Table 1 below), including

- Those who would otherwise become homeless, which a planned move could prevent

- Those supported by Council homelessness prevention initiatives
- Those whose health will significantly deteriorate without a move
- Those moving on from supported or specialist accommodation
- Care leavers
- Those in adapted properties where the adaptations are no longer required
- Those needing to move to take up employment
- Households living in overcrowded accommodation
- Those who are under occupying a home which could be used to provide a home for a larger family
- Members of the armed forces and their families

4.15 The Allocation Policy is based on **four** categories:

- Emergency and high priority
- Urgent need to move
- Identified housing need
- Low housing need

Full details of the specific needs in these categories are set out below:

Table 1. Allocation Policy - Priority Groups

Criteria	Examples of need
Emergency and high priority	<ul style="list-style-type: none"> ▪ Statutory Homeless applicants who are owed a full housing duty ▪ Medical & Care Emergency ▪ Move to allow major repairs, modernisation or redevelopment ▪ Overcrowding and short of 3 or more bedrooms ▪ Ongoing domestic abuse or harassment that can only be resolved by moving home ▪ Applicants leaving the armed forces ▪ Under occupying by 1 or more bedrooms.
Urgent need to move	<ul style="list-style-type: none"> ▪ Other homeless applicants and those who are under threat of being homeless ▪ Applicants moving on from supported or specialist accommodation (with the agreement of the provider) ▪ Care leavers ▪ Overcrowding and short of 2 bedrooms ▪ Lacking basic facilities ▪ Families with children under 10 years old living in upper floor flats with no lifts ▪ Loss of tied accommodation ▪ Applicants needing to move to take up employment or to make it easier to get to work.
Identified housing need	<ul style="list-style-type: none"> ▪ Applicants who have been approved as foster or adoptive parents and require an additional bedroom to facilitate a placement ▪ Applicants who need to be closer to family and friends ▪ Applicants with any other reasonable housing needs ▪ Overcrowding and short of 1 bedroom ▪ Sharing facilities with another household ▪ Property in minor disrepair

Low housing need	<ul style="list-style-type: none"> ▪ Applicants who have no identified housing need ▪ Applicants who have deliberately worsened their housing circumstances ▪ Applicants who are in debt to a current or previous landlord for rent, service charges and other property related recharges and don't have an agreement in place.
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Nominations by the Council

4.16 While the Council does not operate a housing waiting list or register it maintains a 'pool' of households who sought advice and support and are homeless or at risk of becoming homeless in line with the Homelessness Reduction Act 2017. In 2020 it received over 1,500 formal enquiries from households in this position. The Council currently makes a number of nominations to providers on an informal basis.

4.17 As part of developing the new Allocation Policy the Council has been working with local providers to establish a formal joint nominations agreement and to increase the number of successful nominations that are made directly to housing associations.

4.18 Where the Council is given the opportunity to make a nomination to a suitable property it will make up to three nominations for consideration. They will include one *primary* nomination and up to two *secondary* nominations which are defined as:

- **Primary** - Households in **Relief Duty** under the Homelessness Reduction Act
- **Secondary** - Households in **Prevention Duty** under the Homelessness Reduction Act

In both cases this will include households:

- who are homeless.
- who are owed a specific legal duty by another housing authority.
- occupying **unsanitary or overcrowded housing** (based on 'the bedroom standard) or otherwise living in unsatisfactory housing conditions.
- who need to move on **medical or welfare grounds**, including grounds relating to disability.
- who need to move to a particular locality in the district of the housing authority, where failure to meet that need would cause **hardship** (to themselves or others).
- in the Council's **additional preference** categories.

4.19 It has been agreed with the housing associations to trial these arrangements from April 2021 for twelve months. This will allow for monitoring of outcomes, further discussion with larger providers who were not part of Midland Heart's letting system and the possible extension to other, smaller and specialist providers.

Consultation

4.20 An eight week consultation is now underway on the draft Housing Allocation Policy with local housing associations, other providers and stakeholders. Depending on the outcome of the consultation, these documents may need to be reconsidered by Cabinet prior to finalisation.

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